

Oct. 8, 2013

Public Service Commission

201 Sower Blvd.

PO Box 615

Frankfort KY 40601

Attn: Jess Derouen

RE: case 2013-00332 Old Bridge Neighborhood, Danville, KY

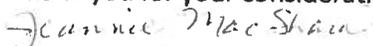
I am writing to express my opposition to the announced intentions of Amerigas (Brights Bottled Gas) to discontinue neighborhood service through one large tank and replace service with individual tanks.

Please consider the following points:

- The current system has been efficient, safe and fairly cost effective for customers since I have lived in this house (ten years).
- I replaced my HVAC system in 2012 with a high efficiency gas furnace, having no knowledge of this potential change. I counted on Amerigas to be consistent in their service. My new system had a price tag of \$12,000. I am unsure of how and if it could be converted to electric. We obviously prefer gas heat.
- Many yards in our neighborhood will not support buried tanks. My front yard is crisscrossed with buried utilities and my back yard supports an elaborate septic system. This is true for many of my neighbors.
- I do not want a buried tank in my yard. I do not want the potential for underground leaks, nor do I want the mess of the burial process.
- Deed restrictions do not allow individual gas tanks.
- The parent company provided no explanation for the change. Neighbors/customers are satisfied with the service currently in place. We might only assume it is to have an eventual rate increase beyond the scope of your oversight.

I would like to be informed of any hearings considering this change. Again, I am very much in opposition to this unwarranted change.

Thank you for your consideration.


Jeannie MacShara, NBCT

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